## **Cathay FHC Business Overview**

November 2013



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### Cathay FHC — Net income & EPS



Note: (1) Data of 9M12 & 9M13 was based on IFRS principle; net income calculation included minority interest; EPS excluded minority interest (2) Cathay FHC 9M13 EPS included the impact of - NT\$ 0.31 from provision for FX fluctuation reserve and + NT\$ 0.65 from recovery of special reserve on property unrealized gains.



### Cathay FHC — Net income & ROE



unrealized gains.

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### **Cathay United Bank-SME & FX loans**



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### **Cathay United Bank-Fee income**



#### Wealth management fee

FY10 FY11 FY12 9M13 (NT\$MN)						
	FY10	FY11	FY12	9M13		
Fee income	3,142	3,309	3,894	3,684		
YoY growth	52.4%	5.3%	17.7%	29.1%		



Note: Wealth management fee excludes revenue from DCI and SI of NT\$ 102 mm in 9M12 and NT\$ 780 mm in 9M13.



### Cathay Life – Total premium & FYP

#### **Total premium**

Interest crediting annuity (NT\$BN)
 Investment-linked (non-VUL)
 Investment-linked (VUL)
 Health, accident and others
 Traditional life

#### FYP









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### Cathay Life Cost of liability & Investment performance

**Cost of liability** (annual) +3Q13

#### After-hedging investment yield





#### **Annualized Hedging cost**



**Cash dividend** 



### **Cathay Century – Premium income & Combined ratio**



#### **Gross combined ratio** Gross expense ratio Gross loss ratio 90.2% 89.0% 82.6% 78.6% 29.0% 29.2% 28.8% 29.9% 61.2% 59.8% 53.8% 48.7% **FY10 FY11 FY12** 9M13 **Retained combined ratio** Retained expense ratio Retained loss ratio 98.2% 96.0% 93.7% 91.7% 35.0% 34.5% 33.9% 34.5% 63.2% 61.5% 59.8% 57.2% **FY10 FY11 FY12** 9M12



### Cathay FHC in China & South East Asia

	China	Vietnam	Combodia	Hong Kong	Singapore	Malaysia
Bank	1	36	16	1	1	1
Life	32	6				
P&C	19	2				
Asset Mgt	1			1		



### **Solid Capital Adequacy**



CUB Capital Adequacy (%)





### Peer Comparison: Dividend Policy & Distr.





# **Cathay United Bank**



### **Transformation of CUB**

### Business Highlights of CUB



### **Transformation of CUB**





### "New Heights" project to implement transformation

#### PROJECTS





### From product-oriented to customer-oriented



#### **Corporate**

- Regroup customers and revisit
- customers' needs
- Alignment of product solutions vs. customers' needs



#### <u>Retail</u>

- Launch Private Banking to upgrade service for high net worth clients
- Alignment of products and customers' needs
- Use technology to facilitate cross-selling

#### **Enhance customer satisfaction**

#### Awards

- Excellence awards of "Overall Customer Satisfaction of wealth management" and "Customer Satisfaction of Financial Consultant" by Business Today in 2013.
- "Best Service of Wealth Management", "Best Recognized ", "Best Recommended", and "Best service" by Wealth Magazine in 2012.



### Better product offerings, higher non-interest income





### Improve card business and related cross-selling



Personal Loan New Drawdown via Telemarketing







### **Overseas Expansion**

#### China

- Shanghai branch ranked No.1 among 11 Taiwanese banks in China in the past 3 years.
  Raise Shanghai branch's capital to RMB 2 bn.
- •Plan to setup Minhang Sub-branch, Shanghai Free-Trade Zone Sub-branch and Qingdao Branch.

#### **South East Asia**

- •Operating 36 footprints in Vietnam.
- •Acquisition of 100% SBC in Cambodia.
- •Evaluating to setup the footprints in Indonesia, Myanmar, Thailand, and Philippines, etc.

# As % of CUB pre-tax profits 42.0% 36.8% 22.7% 22.8% FY10 FY11 FY12 9M13





### **Transformation of CUB**

Business Highlights of CUB



### **Commitment to financial targets**



### Loan & Deposit breakdown





### **Interest yields**



Note: Credit card related loans are included in the calculation



### **SME & Foreign currency loans**





### **Offshore earnings**





### Fee income



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### Wealth management

### Wealth management fee breakdown



### Wealth management fee breakdown (annual)

FY10 FY	11 📕 FY12		(NT\$MN)	
	FY10	FY11	FY12	
Fee income	3,142	3,309	3,894	
YoY growth	52.4%	5.3%	17.7%	



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Note: Wealth management fee excludes revenue from DCI and SI of NT\$ 102 mm in 9M12 and NT\$ 780 mm in 9M13.

### **Credit quality**









### Awards



- "Best Data and Analytics Project Award in Taiwan" and "Best Consumer Risk Management Capability in Taiwan" in 2013.
- "Best Data and Analytics Project Award in Asia-Pacific area" in 2013.
- "300 Ranking Of Asia's Banks -Taiwan's top 10 banks" in 2012.
- "Taiwan's Top 5 Best Retail Bank" in 2011.

#### Taiwan Banking and Finance Best Practice Award

- It is the Oscar Awards in Taiwan banking industry.
- "Best Trust Finance Award", "Best Business Innovation", and "Best Electronic Finance Award" in 2012.
- "Best Risk Management Award" in 2010.



#### Asia Money Magazine

 "The Best Cash Management Bank in Taiwan" in 2013.

#### **Trade Finance Magazine**

• "The Best Trade Bank in Taiwan" in 2013.



"Taiwan Best Structured Products House" in 2012.



# **Cathay Life**





### Product Strategy

- □ Investment Overview
- □ Impact from Rising Rate
- Overseas Operation



### **Market Overview**

	NT\$BN	Total Assets		Total Premium		FYPE <sup>(3)</sup>	
		1H13 <sup>(1)</sup>	Market share <sup>(2)</sup>	9M13	Market share	9M13	Market share
	Cathay	3,845.6	24.6%	379.0	20.7%	55.4	21.5%
	Fubon	2,262.7	14.9%	300.1	16.4%	39.1	15.2%
	NanShan	2308.8	15.3%	287.2	15.7%	38.4	14.9%
	Shin-Kong	1,739.3	11.5%	116.5	6.4%	13.9	5.4%
	China Life	882.4	5.8%	109.4	6.0%	15.6	6.0%
	Mercuries	643.0	4.1%	92.3	5.0%	15.7	6.1%

Note (1) : Source: financial reports

- (2) : Source: Taiwan Insurance Institute
- (3) : First Year Premium Equivalent (FYPE): annualized FYP calculated as : Single/Variable premium x 0.1,
  2-5 years term premium x (0.2~0.5),
  More than 6 years term premium x 1,
  Group/1 year term products premium x 1



### Product Strategy (1/3)

#### **Business Environment**

- Global Economy: Slow economic growth, lasting low interest rate environment and ample liquidity
- Insurance Market: Fierce competition, peers competing market share by promoting single-premium products through Bancassurance
- Investments: More overseas investment due to very limited domestic fixed income market

## **Value-Oriented Strategy**

(adopted since July, 2012)

#### **Product Strategy**

- Maximize profit/VNB, not market share
- Product design focuses on ALM, Asset Allocation and Profitability
- Considered customers' needs and Taiwan's changing demographic structure as essential factors in product development



### Product Strategy (2/3)

#### **Product Mix Changed**



#### **Cash Position Decreased**

### Product Strategy (3/3)



Cathay adopts value-oriented strategy to enhance profit margin


- Product Strategy
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# **Asset Allocation**

	FY11	FY12	9M13	YTD Change	9M13
Total investments (NT\$bn) <sup>(1)</sup>	2,959.2	3,283.7	3,523.6	+239.9	3,523.6
Allocation (%)				(% chg)	Amount (NT\$BN)
Cash & Cash equivalents	8.6%	8.2%	4.9%	-3.3%	171.6
Equity- Domestic	8.5%	8.1%	8.9%	+0.8%	313.8
Equity- International	4.0%	4.3%	4.8%	+0.5%	169.0
Bond- Domestic	16.4%	16.6%	15.6%	-1.0%	549.2
Bond- International <sup>(2)</sup>	38.6%	39.6%	39.5%	-0.0%	1,393.3
Mortgage & Secured loans	10.2%	10.3%	12.5%	+2.2%	439.0
Policy loans	6.4%	5.5%	5.0%	-0.5%	176.0
Real estate	5.4%	5.6%	7.3%	+1.7%	258.3
Others	2.0%	1.8%	1.5%	-0.3%	53.4

Note (1) : Invested assets excluded separate accounts; totals may not sum due to rounding

(2) : Includes foreign currency deposits



#### **Investment Performance**

	FY10	FY11	FY12	9M13
Recurring Yield (before hedge) (A)	3.5%	3.6%	3.6%	3.5%
% of Overseas (B)	40%	43%	44 %	45%
Hedging Cost (C)	-1.8%	-2.7%	-0.7%	-0.3%
Recurring Yield (after hedge) (D)=(A)-(B)*(C)	2.8%	2.5%	3.3%	3.4%
Capital Gain & Others (E)	0.7%	0.8%	0.6%	0.9%
Total Investment Return (F)=(D)+(E)	3.5%	3.3%	3.9%	4.3%

Note (1) : Recurring income included rental, interest revenue and cash dividend

(2) : Most dividends are paid in 3Q13



#### **Overseas Exposure**



# **Hedging Structure**

#### **Hedging Cost**

		FY11 FY12			2013	
			1112	1Q	1H	3Q
	dging Cost IT\$bnBN)	31.5	9.9	-1.0	1.1	3.1
He	dging Cost (%)	2.69	0.74	-0.26	0.14	0.27
	CS	65	56	56	51	51
0/	NDF	7	7	15	14	12
%	Proxy	19	23	13	17	19
	Naked	9	14	16	18	18





Product Strategy

□ Investment Overview

□ Impact from Rising Interest Rate

Overseas Operation



# Impact from Rising Rate - Product

#### **Controllable Funding Cost**



#### Limited Surrender Risk in Traditional Products

- Surrender charge applied to longer period
- Higher replacement cost if to surrender existing policy and buy a new one after interest rate hikes
  - ⇒ Low surrender risk



# **Impact from Rising Rate - Investment**

#### **Sensitivity Analysis**

The potential impact from rising interest rate on AFS asset value are shown in the followings:

Fixed	l Income	Fixed	Income	AFS		
■ Trading LAR	AFS LAR	(NT\$BN)		Domestic	Overseas	
5.0%		Desition	Amount <sup>(1)</sup>	460.8	340.2	
AFS	LAR 73.0%	Position	Duration <sup>(2)</sup>	6.0	5.9	
94.7%			est Rate <sup>(3)</sup>	+10bp	+10bp	
	AFS		t Worth	-2.76	-2.01	
Domestic	27.0% Overseas	Note (1) : Bond fund included (2) : Effective duration, bond fund excluded (3) : Interest rate refers to10yr Sovereign Debt				



# Impact from Rising Rate - Net Income & EC

#### **Increase of Future Profit**

- Rising interest rate is positive to our net income because it should boosts value of assets with floating yields
- About 10%~12% of total assets will be re-invested each year, while another 12% of existing positions are mortgage & secured loans with floating rate. Hence, 22% to 24% of total asset will benefit from rising rate

Scenario	+50 bp	+100 bp	+150 bp
<b>∆Income (NT\$BN)</b>	+3.8 ~ 4.2	+7.7 ~ 8.4	+11.5 ~ 12.5

#### **Enhancement of Economic Capital**

- The fair value of liability is based on risk-free rate plus liquidity premium
- Effective duration of liability is much higher than that of asset

Duration	Overseas Fixed Income	Domestic Fixed Income	Total	
Asset <sup>(1)</sup>	9.3 (70%)	5.9 (30%)	8.4 (100%)	
Liability		12.6		
Note (1) : AFS \ LAR and Trading position included				

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### Impact from Rising Rate - EV

#### **Embedded Value (EV)**

#### EV = ANW (Adjusted Net Worth)+ VIF (Value of In-force)

VIF increases along with higher investment return while Interest rate is rising

⇒ Higher interest rate contributes to EV positively

#### Higher interest rate is helpful to the company value

Valuation Date	<b>2012/12/31</b> NT\$BN					
Accumption	Inve	estment Yield		Base	Discou	unt Rate
Assumption	-0.25%	+0.25%	+0.25% (capped) <sup>1</sup>	Case	-0.5%	+0.5%
VIF	250	396	378	323	345	303

Note (1) : "Investment yield+0.25%(capped)": the investment return is capped by 5.03% for NTD policies, 6.14% for USD policies, and 3.11% for interest crediting annuity.



- Product Strategy
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# **Subsidiary in China**

(RMB\$MN)	9M13	9M12	Diff.
Total Premium	479.4	516.7	-37.3
FYP	108.1	203.2	-95.1
Net Income	19.7	-17.0	+36.7
Shareholder's Equity	335.6	408.7	-73.1
Solvency Margin	114%	165%	-51%



# **Subsidiary in Vietnam**

(TWD\$MN)	9M13	9M12	Diff.
Total Premium	86.1	129.0	-42.9
FYP	30.9	54.7	-23.8
Net Income	86.1	-5.4	+91.5
Shareholder's Equity	3,014.4	1,433.7	+1,580.7
Solvency Margin	13,567%	6,427%	+7,139%

Note : exchange rate TWD:VND=1:714, as of Sep 30, 2013.



# Appendix

- 1. 9M13 Business highlights
- 2. Capital Adequacy-Cathay FHC
- 3. Capital Adequacy-Cathay Life
- 4. Capital Injection into Cathay United Bank (CUB)
- 5. Maintain Solid Capital to Support Business Growth
- 6. Maintain Solid Capital to Support CUB Expansion
- 7. Cathay Life: Special reserve of unrealized gains on property
- 8. Cathay Life's property reappraisal
- 9. Cathay Life's EV & AV Summary



#### Appendix 1)

### 9M13 Business highlights

Cathay United Bank	<ul> <li>Loan maintained flat with benign credit quality</li> <li>Fee income grew by 24.1% YoY</li> <li>Offshore earnings kept growing and its contribution to pre-tax profits increased to 42%</li> </ul>
Cathay Life	<ul> <li>•Regular-paid products accounted for 91.7% of traditional policies; ranked No.1 by FYPE</li> <li>•Cash position 4.9%; overseas investment 44.3%; hedging cost 0.27%</li> </ul>
Cathay Century	<ul> <li>Market share increased to 13%, premium income grew by 9.1% YoY; maintained No.2 market position</li> <li>Expanded business development in China and Vietnam, premium income up by 87% and 70% YoY, respectively</li> </ul>
Cathay SITE	<ul> <li>•Ranked No.1 in terms of AUM, which amounted to NT\$390BN</li> <li>•Continued to launch new products and broaden the business of individual &amp; institutional clients</li> </ul>
Cathay Securities	•Each business line performed steadily •Underwriting volume increased significantly YoY



# Solid Capital Adequacy-Cathay FHC

- Complete NT\$ 12.7 bn capital raising in 2013 3Q, increase capital & improve CAR ratio by 4.7%
- Further Improve CAR Ratio after ECB full conversion
  - Announce the early redemption of ECB on Oct 29<sup>th</sup> 2013
  - Another 3% rise in CAR ratio after ECB full conversion



Note: CAR ratio after capital raising and ECB full conversion was calculated based on 2013 1H audited data



# **Capital Adequacy-Cathay Life**

#### Adopt Value-based Product Strategy & Enhance Capital Efficiency



Note: (1) Investment-link product (ILP) for single-premium product needs (2) RPP refers to regular-premium insurance product



# **Capital Injection into CUB**



#### Appendix 5)

#### **Maintain Solid Capital to Support Business Growth**





#### Maintain Solid Capital to Support CUB Expansion





# Cathay Life: Appendix 7) Special reserve of unrealized gains on property



Net unrealized gains on Negative impact of Special reserve of unrealized gains on property <sup>(1)</sup>

- Note: (1) Net unrealized gains on investment property is calculated by discounting rental income at industry average WACC(3.29%), net of related taxes. The amount is therefore well below the property market value.
  - (2) The recovery of such special reserve is subject to regulatory approval each year. Hence, the actual recovery depends on the fair valuation results each year.



#### Cathay Life's property reappraisal





Appendix 8)

# Cathay Life EV & AV Summary

NT\$BN

Appendix 9-1)

	Valuation date	2011	2012	Growth rate	9M13
	Equity	112	135	20%	-
	Cost of capital	-76	-82	-8%	-
Embedded value	Adjusted net worth (After CoC)	199	242	22%	-
	Value in force	276	323	17%	-
	Embedded value	475	565	19%	-
	First year premium (FYP)	256	267	5%	138.9
	First year premium equivalent (FYPE)	81	92	14%	55.4
Value of one year's new	Value of one year's new business (VNB)	44	50	14%	36.7
business	Profit margin (VNB/FYP)	17%	19%	-	26%
	Profit margin (VNB/FYPE)	55%	54%	-	66%
Appraisal	Multiple	8.6	8.7	-	-
value (20 years NB)	Appraisal value	870	1,001	15%	-
Value per	EV / per share	46.1	53.0	15%	-
share <sup>(1)</sup>	AV / per share	84.5	93.9	11%	-

Note: (1) per share = per share of Cathay FHC

(2) Totals may not sum due to rounding.



#### Cathay Life EV & AV

		NT\$BN, except for per share figures
Valuation date	2011/12/31	2012/12/31
In-force investment yield	3.8% ~ Year 2031 5% for General account 2.71% ~ Year 2031 3.2% for Interest crediting annuity	3.8% ~ Year 2032 5.03% for NTD policies 4.3% ~ Year 2032 6.14% for USD policies 2.68% ~ Year 2032 3.11% for Interest crediting annuity
One year's new business investment yield		2.73%~ Year 2032 5.03% for NTD policies 4.02% ~ Year 2032 6.14% for USD policies 2.38% ~ Year 2032 2.66% for Interest crediting annuity
Discount rate	10%	10%
Cost of Capital (CoC)	-76	-82
Adjusted net worth (After CoC)	199	242
Value of in force business	276	323
Embedded Value	475	565
EV / per share	89.4 (46.1)	106.5(53.0)
Appraisal Value	870	1,001
Value of future 1 year's new business (After CoC)	46	50
AV / per share	163.9 (84.5)	188.6(93.9)

Note: (1) EV/AV calculation does not include business of Cathay Life in China and Vietnam. (2) per share = per share of Cathay Life; (per share) = per share of Cathay FHC

(3) May not sum to total due to rounding.



#### Cathay Life : Sensitivity Analysis of EV

NT\$BN, except for per share figures

Valuation date	2012/12/31					
Assumption	Investment yield - 0.25%	Investment yield + 0.25%	Investment yield + 0.25% (capped) <sup>(1)</sup>	Base Case	Discount rate – 0.5%	Discount rate + 0.5%
Cost of capital	-86	-78	-78	-82	-79	-85
Adjusted net worth (After CoC)	238	246	246	242	246	240
Value of in force business	250	396	378	323	345	303
Embedded Value	487	642	624	565	590	543
EV / per share	91.8(45.7)	121.0(60.2)	117.6(58.5)	106.5(53.0)	111.2(55.3)	102.3(50.9)
Appraisal Value	900	1,092	1,067	1,001	1,055	948
Value of future 1 year's new business (After CoC)	46	54	52	50	54	47
AV / per share	169.6(84.4)	205.8(102.4)	201.1(100.0)	188.6(93.9)	198.8(98.9)	178.6(88.9)

Note: (1) "Investment yield +0.25% (capped)": the investment return is capped by 5.03% for NTD policies, 6.14% for USD policies, and

3.11% for interest crediting annuity.

(2) per share = per share of Cathay Life; (per share) = per share of Cathay FHC

(3) May not sum to total due to rounding.





# Q&A

